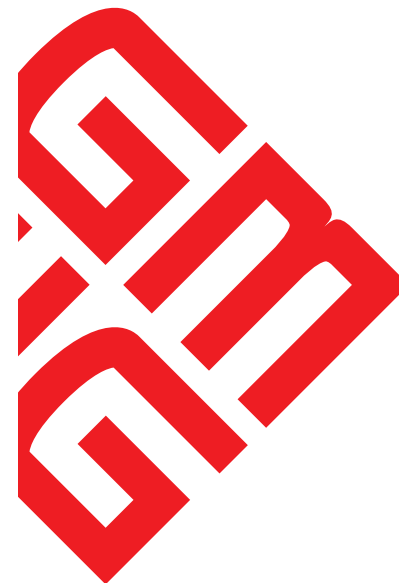


## Claims Care Service

*"Insuring  
your lifestyle"*



First floor Clifford House  
120 Russell Street  
Toowoomba Q 4350  
P: 07 4638 1643  
F: 07 4639 2781  
E-mail: [admin@monashgroup.com.au](mailto:admin@monashgroup.com.au)  
[www.monashgroup.com.au](http://www.monashgroup.com.au)



YOUR CLAIMS CARE SERVICE

# BENEFITS OF YOUR PERSONAL CLAIMS CARE SERVICE CARD

*"A helping hand in time of need."*

## MONASH GROUP SERVICES

### Immediate assistance

- Identify entitlements
- Assistance to complete claim form and lodgement

### Support during the lifecycle of the claim

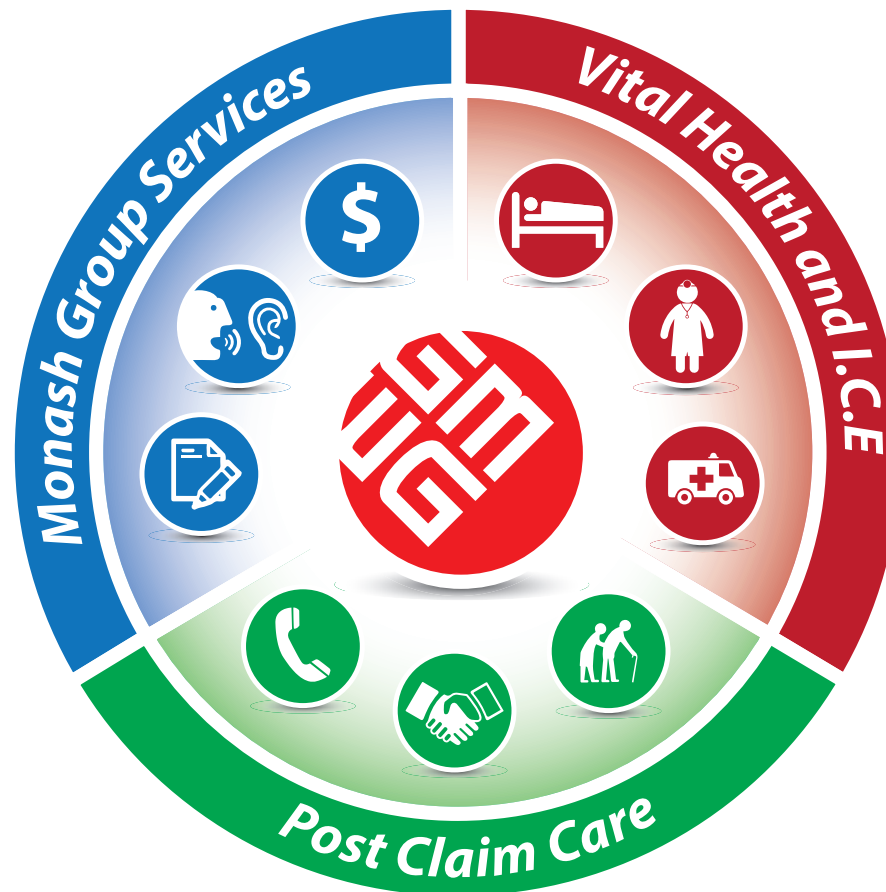
- Current information throughout the process
- Regular ongoing contact

## Vital Health and I.C.E

- Your Vital health and contact details on your Claims Care Service card for the emergency services

## Post Claim Care

- Identify entitlements
- Reissue insurance covers
- Holistic advice / referral
  - Accounting
  - Taxation advice
  - Estate advice



## What you need to do

- **Complete** the back of your card with your personal details using a permanent marker.
- **Notify** your partner or nominated person/s of the card and your policy/s.
- **Keep** your card with you at all times in your purse or wallet.
- **Contact** Monash Group if you have any questions or need a replacement card.